

How to manually set the Time on the Avaya IP Office Partner

Go to extension 10 or 11

Leave the handset in the cradle

Press the button below the word Admin in the LCD

Press the OK button twice

Press the Down Arrow below the OK button once
LCD will say System Time

Press the OK button

Enter the correct time in Military Hours and then Minutes

Press the Phone/Exit button

The time will be changed on all phones.

In some cases, the Telephone Service Provider may be sending the incorrect time for your area via the Caller ID on CO Line 1.

This can be disabled by doing this:

Admin Tasks

- System
- User Setup
- Group Management
- Trunks
- Auxiliary Equipment
- Auto Attendant Setup
- Advanced Parameters**

Advanced Parameters

Advanced System Parameters

- Enable Network Time Synchronization** ☒
- Hold Reminder Time: 15
- Transfer Return Ring: 4 *
- Outside Conference Denial: Allowed *
- Default Name Priority: Favor Trunk

STUN Settings for Network

- Enable STUN: ☐
- STUN Port: 3478
- Run STUN
- Cancel

From the Manual:

Enable Network Time Synchronization: *Default = On.*

When selected, the system will use the time included in the CID on incoming calls as its system time. Note that this feature uses the first analog trunk on the card installed in slot 1 of the system control unit.

Also:

Avaya IP Office Manager

File Edit View Tools Help

Admin Tasks

System

System Setup

List Management

Speed Dial Setup

License Management

User Setup

Group

Trunks

Auxiliary

Auto Attendant

Advanced

System Details

NameIPOffice_1

System - System Setup

Installed Hardware

Number	Type	Name
1	Control Unit	IP 500 V2
2	Internal	COMBO6210/ATM4

System Parameters

System Name

IPOffice_1

System Mode

Key System

Voicemail Mode

Intuity Mode

File Writer IP Address

0 . 0 . 0 . 0

Country

United States

Language

English (US)

Receive IP Address Via DHCP Server

☐

IP Address (LAN1)

192 . 168 . 42 . 1

Sub-Net Mask (LAN1)

255 . 255 . 255 . 0

Default Gateway

0 . 0 . 0 . 0

DNS Server IP Address

0 . 0 . 0 . 0

Backup DNS Server IP Address

0 . 0 . 0 . 0

Automatic Daylight Saving Time

☐

Number Of Lines

4

System Password

Log All Caller ID Calls for Users

None

None

None

What can I do from here?

Change selected system parameters which apply to all users and calls.